

**Webster CERT Activation
July 8, 2010
Seymour Flooding Activation**

- 7:45 pm Call from Bill Sexton – CERT needed in Seymour to help with flooding complications, possible nursing home evacuation; possible shelter opening at ROCC
- 7:50 pm JMc called Shawn Crump for staging instructions; stage at new Seymour Fire Station; Bob Crump Incident Commander; 5 ½ inches of rain in 2 hours
- 7:55 pm JMc initiated call down tree; Im for Tim and Lisa M; reached Celeste; called Krystal’s people – she’s still out of state; seven en route by time of last call; busy signal on Lisa E.; Lisa M called her tree; Celeste called her tree; Billy didn’t have list with him – JMc called his tree; Tim called back and Im didn’t have his list with him – JMc had already called his tree
- 8:12 pm Bill called back and requested press release sent out – ROCC open as shelter; bedding provided; 437 N Main in Seymour
- 8:15 pm Lisa initiated her call down tree (LMc)
- 8:20 pm Terry H and Charlie H arrive at staging area (LMc)
- 8:30 pm Lisa arrived at staging area and accepted CERT On Scene Command from Terry and Charlie (LMc)
- 8:38 pm JMc sent PR to media; cc: Bill, Shawn, Bob, JMc, Dick
- 8:39 pm JMc called Bob Crump with update – 7 CERT en route; Bob says water may be receding, don’t send any more CERT than that at this time
- 8:40 pm JMc Facebooked activation
- 8:44 pm PR posted on www.ozarksfirst.com website
- 8:54 pm SkyWarn Net passed on information over ham radio from press release of ROCC opening in Seymour
- 8:55 pm Judy Z arrived at staging (LMc)
- 8:58 pm Terry assigned as Team 1 leader and dispatched with Judy to the residences in question, along with 4 fire fighters, for a door-to-door person check, provide information and assistance to those who wish to evacuate to shelter (LMc)
- 9:00 pm Bill Sexton interviewed on KTTS news at 9:00 pm; mention of ROCC opened and CERT activated to assist; no mention of press release on Fox News at 9:00 pm
- 9:20 pm Billy assigned as Team 2 Leader and dispatched with Charlie to do community assessments
- 9:21 pm Call back from Yvette; JMc – no more needed at this time

9:30 pm Terry and Judy returned to staging for better directions (LMc)

9:42 pm Ted Keller mentioned the Seymour shelter opening during Fox News at 9:00 pm

9:45 pm Terry and Judy returned to staging and were released from the scene (LMc)

10:00 pm Billy and Charlie returned to staging with information on two homes on Division with rising water levels (LMc)

10:10 pm Billy and Charlie released from scene (LMc)

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7:15 am PR sent to Citizen Corps Council and Commission

8:19 am Patti Burns, KJEL radio called with follow up questions on shelter and CERT; 532-7043

8:20 am JMc called Bill Sexton for briefing; he said call Bob Crump

8:22 am JMc called Bob Crump; he said CERT went door to door at Senior Center last night and no one wanted to go to the shelter; Law enforcement checked on residents with flooding and no one wanted to go to shelter; shelter was shut down at approximately 10:30 pm; half of CERT sent home around 9:30 pm and the rest sent home around 10:30 pm; response went very well; EOC debriefing either Tues or Wed next week; JMc asked Bob to call KJEL to do "big picture" interview

8:25 am JMc emailed Patti to let her know Bob would be calling

8:43 am JMc requested copy of incident reports from Lisa for final report

Unknown Abby Wuellner, KY3 called to interview JMc; directed her to call Bob Crump for interview

Time:

NAME	IN	OUT	TOTAL
Lisa McCarthy	20:30	23:10	2:40
Charlie Haywood	20:35	22:10	1:35
Teri Hardy	20:45	21:45	1:00
Judy Zimmerman	20:55	21:45	:50
Kathy Purvis	21:05 (checked in; had kids but live close; call if needed)		
Billy Breitenstein	21:10	22:10	1:00
Dick Mann	21:30	22:30	1:00

Total CERT Hours: 8:05

What went well:

- Activation request from partner; handled with correct communication channels
- Great response from CERT team
- First CERT on scene established On Scene CERT Command and then transferred to later arriving CERT member with more experience
- On Scene CERT Command received briefing from Incident Commander and then briefed CERT members

- Team Leaders established and assignments given
- Press release sent out in a timely fashion
- Media coverage on KTTS and www.ozarksfirst.com

Needs improvement:

- Cell phone reception was not great at JMc house
- Unable to reach heads of call down tree branches, or they didn't have numbers with them
- Some phone numbers on call down tree not active

END REPORT – Jaci McReynolds, CERT Coordinator